

YOU CAN NOW REQUEST THAT PERSONAL INFORMATION CONTAINED IN OUR UTILITY RECORDS NOT BE RELEASED TO UNAUTHORIZED PERSONS

The Texas Legislature has enacted a bill, which was effective September 1, 1993, allowing publicly-owned utilities to give their customers the option of making the customer's address, telephone number, account records and social security number confidential. {TX Utility Code Confidential, Subchapter B.182.052(a)}

IS THERE A CHARGE FOR THIS SERVICE?

No. There is no charge for this service.

HOW CAN YOU REQUEST THIS SERVICE?

Simply complete the form at the bottom of this page and return it to:

Virginia Hill Water Supply Corporation
707 E College St
Athens, Texas 75751

Your response is not necessary if you do not want this service.

WE MUST STILL PROVIDE THIS INFORMATION UNDER LAW TO CERTAIN PERSONS.

We must still provide this information to (1) an official or employee of the state or a political subdivision of the state or the federal government acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility or to the state, a political subdivision of the state, the federal government or an agency of the state or federal government; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity or drainage service for compensation.

Yes, I want you to make my/our personal information (address, telephone number, account records and social security number) confidential.

Name of Applicant

Signature of Applicant

Name of Co-Applicant

Signature of Co-Applicant

Date Signed