

NOTICE OF STAGE CHANGE DROUGHT CONTINGENCY PLAN

VIRGINIA HILL WATER SUPPLY CORP.
is hereby notifying its water customers that
STAGE TWO: MANDATORY WATER RATIONING
of the approved Drought Contingency Plan has been Implemented.

EFFECTIVE ON: Thursday, AUGUST 17, 2023

Stage Two of the Drought Contingency plan **WILL BE** implemented on AUGUST 17, 2023. Due to the expected drought in its service area, Virginia Hill WSC will implement Stage Two of its Drought Contingency Plan. The customer demand on the Virginia Hill WSC drinking water system has reached an all time high. This high demand is primarily created by active landscape irrigation systems and outside residential water use has created a situation in the Virginia Hill WSC drinking water system.

STAGE 2 of the Drought Contingency Plan is defined as the **mandatory restriction of residential and recreational water use** including, but not limited to, the outside washing of home windows/siding, driveways, vehicles, boats and trailers without the use of a bucket and/ or cut off valve; unattended sprinkling of landscape shrubs and grass; draining, filling, and refilling of swimming pools or jacuzzi pools.

The use of landscape irrigation systems and outside lawn watering methods will be further restricted to only **two (2) days** per calendar work week. The installation of positive pressure shut-off nozzles on all outside water hoses will be required. **Please restrict the use of all landscape irrigation systems and all outside lawn watering methods to the following specific assigned days and times, as indicated on the schedule below:**

(NOTE: Saturdays and Sundays are specifically not included in the schedule below)

STREET ADDRESS	HOURS TO WATER	DAYS TO WATER
Even Number Street Address	Between 10:00 PM and 6:00 AM	Monday and Wednesday
Odd Number Street Address	Between 10:00 PM and 6:00 AM	Tuesday and Thursday

VIOLATIONS

First violation – Customer will be notified by written notice of the violation.

Second violation – The utility may install a flow restricting device to limit water use. Customer may be charged up to \$50.00 for installation and removal of the flow restricting device.

Subsequent violations – The utility may discontinue service for a period of seven (7) days or until the end of the month, whichever is less. The normal reconnection fee will apply for the restoration of water services.

WATER USE THAT IS NOT ESSENTIAL FOR HEALTH, SAFETY AND SANITARY PURPOSES SHOULD BE REDUCED.

Stage Two will remain in effect until you are notified otherwise. Please be aware, if the present drought conditions persist, Stage Three or Stage four of the approved Drought Contingency Plan may be implemented.

Virginia Hill WSC has no desire to implement Stage Three or Stage four of its Drought Contingency Plan. Compliance, by all customers, with the **mandatory restrictions** of Stage Two above should allow an adequate supply of water for all customer use. Be assured, Virginia Hill WSC drinking water system strives to maintain adequate capacity, pressure and volume to satisfy all customer demand essential for health, safety and sanitary purposes.

Virginia Hill WSC appreciates your assistance in this request. Should you have any questions, please contact Troy Slaughter, General Manager, at 903-802-0485 for further discussion.